

## Point Requirements

### Point 10.3SP1 System Requirements

The following minimum requirements are needed to support Point:

Component	Version
<b>Processor speed</b>	800 MHz (or higher)
<b>Memory (RAM)</b>	2 GB minimum
<b>Disk space</b>	<ul style="list-style-type: none"> <li>Point application: 300MB</li> <li>Microsoft .NET Framework®: up to 4.5GB</li> <li>Electronic document storage: 20MB per loan file (on average)</li> </ul>

### Point 10.1 Software Requirements

The following software is required to support Point:

Component	Version
<b>Operating System</b>	One of the following operating systems is required: <ul style="list-style-type: none"> <li>Microsoft Windows 10</li> <li>Microsoft Windows 8</li> <li>Microsoft Server 2012, Service Pack 1, or later</li> </ul>
<b>Web browser</b>	Microsoft Internet Explorer® Version 11.0, or later
<b>Microsoft .NET Framework</b>	Version 4.7.2
<b>Modem/Internet Connectivity</b>	An active Internet connection is required to install Point and access Internet-enabled services in Point.
<b>Other</b>	<ul style="list-style-type: none"> <li>Adobe Acrobat Reader® version 11, DC, or later, is required for reading PDF files</li> <li>Microsoft Office® 2010, or later, is required for some Point features</li> </ul>

### Point Requirements – Additional System Information

Important. Calyx Software does not directly support third-party products, including Microsoft .NET Framework, Internet Information Services (IIS), SQL Server, SQL Server Express, or any other applications mentioned in this information.

- Point is designed for use with standard computing systems (laptop and desktop computers). While it is possible to install Point on a tablet or convertible device (Surface, Chrome Book, and others), full functionality is not guaranteed. Therefore, Calyx® does not support Point when installed on these types of devices.
- Point is not supported on Apple Macintosh computers.
- Point supports only desktop applications in Microsoft Office 2016.
- Point does not support Office 365 cloud apps.
- Point does not support multi-functional printers. Calyx provides only limited customer support with problems that occur when they are used with Point.
- For sites that use Microsoft Outlook, Point supports only 32-bit Microsoft Outlook, 64-bit Microsoft Outlook is not supported in Point.

## Point Requirements (continued)

### **Important Network Information**

Point is compatible with Microsoft peer-to-peer and client-server networks. Calyx does not support the operation of Point or any data hosted on a storage device and RAID Arrays, or the operation of Point on the following networks:

- Novell networks
- Linux environments
- Windows 98
- Windows 2000
- Windows ME
- OS/2
- UNIX
- Any thin-client networks such as Citrix or Microsoft Terminal Services

### **Important Information When Updating Point**

Point contains several fields that can cause data discrepancies if your organization shares files between versions. Data from fields in earlier versions transitions to new fields the first-time existing files are opened in an updated version. Problems can occur when a user with an earlier Point version opens a file after the data was modified in a later version.

For example, if a 9.4 user modifies and saves a loan file and later opens the loan file after a 9.0 user has modified the file, the calculations in several screens will not match.

To avoid confusion, every Point user in your organization should update to the latest version as soon as possible when one is released.