Point 11.0 System Requirements

The following minimum requirements are needed to support Point.

Component	Version
Processor speed	800 MHz (or higher)
Memory (RAM)	2 GB minimum
Disk space	- Point application: 300MB - Microsoft .NET Framework®: up to 4.5GB - Electronic document storage: up to 20MB per loan file (on average)

Important Additional System Information

Calyx Software does not directly support third-party products, which includes Microsoft .NET Framework, Internet Information Services (IIS), SQL Server, SQL Server Express, or any other applications mentioned here.

- Point is designed to be used with standard computing systems with a full version of Windows (optimally with laptop/desktop computers). It is possible to install Point on a tablet or convertible device (e.g., Surface), but some functionality could be reduced due to device limitations, compatibility, and standard operating procedures for Windows. Calyx does not support Point when it is installed on these mobile computing devices due to the limitations.
- Point is not supported on Apple MacIntosh computers.
- Point does not support multi-functional printers. Calyx provides only limited customer support with problems that occur when they are used with Point.
- Point supports only 32-bit Microsoft Outlook for sites that use Microsoft Outlook. 64-bit Microsoft Outlook is not supported in Point.

Point 11.0 Software Requirements

The following software is required to support Point.

Component	Version
Operating System	One of the following operating systems: - Microsoft® Windows 11 - Microsoft® Windows 10 - Microsoft Server 2012 or higher
Web Browser	Microsoft Edge
Microsoft .NET Framework	Version 4.8
Modem/Internet Connectivity	An active internet connection to install Point and to access internet-enabled services within Point

Component	Version
Other	• Adobe Acrobat Reader® version 11 DC or later to open PDF files • Microsoft Office® 2016 and 2019

Important Additional Software Information

- Point does not support Office 365 Cloud applications.
- Calyx supports the two prior versions in addition to supporting the latest version of Point.

Important Network Information

Point is compatible with Microsoft peer-to-peer and client-server networks. Calyx does not support the operation of Point (or any data) to be hosted on storage devices and RAID Arrays. The following networks are not supported:

- Novell networks
- Linux environments
- Windows 98
- Windows 2000
- Windows ME
- OS/2
- UNIX
- Any thin-client networks such as Citrix or Microsoft Terminal Services

Important Information When Updating Point

Data discrepancies can occur if the organization shares files between different versions of Point. Problems can occur when an older version of Point opens a file that was modified by a newer version and vice versa.

All Point users in your organization should update to the latest version as soon as one is released to avoid confusion.